



LUANA TAMARA ROSAS CASTILLO

ABOUT ME

I AM A TECHNICIAN IN
TOURISM AND HOSPITALITY. I
SPEAK ENGLISH AND
PORTUGUESE, I LIKE TO LEARN
NEW THINGS TO GENERATE
EXPERIENCE IN MY
PROFESSIONAL LIFE.

PERSONAL INFORMATION



DNI: 42975268
DATE OF BIRT: 28/09/00
AGE: 24
NATIONALITY: ARGENTINA
CITY: MENDOZA

SKILLS:

- PROACTIVITY
- TEAMWORK
- PREDISPOSITION
- HOSPITALITY

AVAILABILITY: FULL TIME

CONTACT:

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PASCUAL SEGURA 1356 DPTO.3.
GODOY CRUZ, MENDOZA. ARG.

➤ SCHOOLING

- **HIGH SCHOOL:** (INSTITUTO SAN VICENTE FERRER)
(2014-2018) BACHELOR OF ECONOMICS AND
ADMINISTRATION
- **HIGHER TECHNICIAN IN TOURISM AND
HOSPITALITY** (INSTITUTO SUPERIOR TECNICO DE
ESTUDIOS ECONÓMICOS DE CUYO) (GRADUATED
2024)

➤ LANGUAGES

- BILINGUAL ENGLISH
- PORTUGUESE

➤ COMPUTER TOOLS

- WORD
- EXCEL
- ARION
- CANVA
- WINPAX
- XUBIO

➤ WORKING EXPERIENCE

- Arcos Dorados Mendocinos (McDonald's): developing tasks in the kitchen and customer service.
- KAHUAK tourism agency: Intern. Administrative tasks, payroll settlements, service payments, responding to supplier emails (April-June 2023)
- Lares de chacras Hotel boutique: Front desk: Guest reception, check in, check-out, information and guest service. (December 2023-February 2024)
- Diplomatic Hotel: Front desk (February 2024-March 2025) Front desk: Check in/out, provide information, satisfy the guest. Handling complaints and claims.