

NATASHA TANINO

Independent| sales | cosmetologist

About me:

My skills in sales and customer service allow me to create authentic connections, strengthen customer loyalty, and foster healthy communities.

CONTACT

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SKILLS

- Effective communication
- Customer service
- Social media management
- Teamwork
- Organization and time
- management
- Active listening
- Adaptability
- Multilingualism

LANGUAGES

- English: Advanced
- Portuguese: Intermediate

ACADEMIC BACKGROUND

Certified Cosmetologist

General Villegas 2023-2024

Training in beauty techniques and personal care, including facial, body, and electrotherapy treatments. Acquired both practical and theoretical skills to offer personalized services in the cosmetic field.

London School of English – private English institute

Emphasis on conversation, grammar, and oral comprehension. Developed skills to communicate fluently in professional and social environments.

E.E.S "El nacional"

General Villegas 2020-2014

Completion of secondary education with a specialization in Social Sciences. Active participation in projects and extracurricular activities that fostered teamwork and leadership.

PROFFESIONAL EXPERIENCE

Alma Aromas y Esencias - Customer service and sales

2019-2023

• Advised customers in selecting cosmetic and aromatic products, providing personalized service and resolving questions about product usage.

• Managed daily sales, performed follow-ups, and maintained inventory records.

• Developed customer loyalty strategies, increasing recurring sales and improving customer satisfaction.

Childcare

2020-2022

• Took care of children of various ages, providing individualized attention and promoting their educational and recreational development.

Coordinated daily activities, including schoolwork, games, and outdoor activities, ensuring their physical and emotional well-being.
Maintained constant communication with parents to report progress and any relevant incidents.

References: Available upon request.

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