



MILAGROS MORALES

Cosmetologist and
comistrician

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Buenos Aires, Argentina.

EDUCATION

Daylo Plas Belén de Escobar

Eye brow and eyelash master
January 2022

Daylo Plas Belén de Escobar

Cosmetologist
April 2022

Viviana Bustos

Cosmiatrician
June 2023

Currently completing a
massage course

SERVICES I PERFORM

Professional deep cleaning,
microdermoabrasion, chemical
peels, dermaplaning,
Dermapen, facial massage,
body machines, body massage

LANGUAGE

English

Spanish (native)

ABOUT ME

I define myself as an energetic, dedicated, hard working person who is extremely passionate for his profession. I consider myself to have a personality that drives me to always be open to changing in order to develop my knowledge and my skills. I seek new challenges that put my experience to the test, as well as my curiosity, creativity and customer service capabilities. I feel extremely qualified for this job not only for my experience in customer service and time management but also for my empathy and patience.

WORK EXPERIENCE

April 2022 - present

Atenea spa

Creator and owner

At the same time I was meeting and gaining experience in spa centers and beauty salons. I started to create my own cabinet with a personalized environment, aromatherapy, music and all things needed to receive my customers correctly. My tasks are to provide them with a service of excellence from the time they arrive, to the time they leave and with my experience I perfected the aspects that I considered key to provide an excellence service.

May 2023 - present

Valenza Beauty center

Head of spa services

My second experience required at first my full time commitment, from time management to being in charge of personnel. Also, I had to deal with multiple types of customers, on some occasions unhappy or problematic. I was able to learn many strategies not only in facials but also to ensure a positive customer experience. I also had the chance to learn leadership and team working skills because of my position of supervisor.

May 2022 - May 2023

Sicurella Pilar

Cosmetologist and aesthetician

On my first experience in a spa I was trained to perform facial and body treatments and be in charge of time management of the procedures. On many occasions I had to tailor the treatments I had to perform depending on the customer needs. I also gained valuable experience in body massage and body protocols which was really useful for me to grow as a professional. And I also occasionally helped with customer reception.