**ANGIE PAOLA MALDONADO GOMEZ**

Vocation for service, commitment and adaptability

Fontibón, Bogotá, Colombia | 310 865 4553 | paolamalgo97@gmail.com

 **PROFESSIONAL PROFILE**

Technical professional in inflight and airport services, with comprehensive experience in customer service, hospitality, culinary, cleaning, and administrative support. I have worked in both national and international contexts, demonstrating versatility, commitment, and the ability to adapt to changing and demanding environments.

 **WORK EXPERIENCE**

### COMPASS GROUP (Air New Zealand Lounges)

VIP | May 2024 to February 2025

* VIP Customer Service
* Kitchen support
* Organization of buffet, drinks, barista and lounge logistics

### NEAT AND NIFTY PTY LTD

Home and Office Cleaning | Starting October 2023

* Deep cleaning of kitchens, bathrooms, furniture, windows and general cleaning

### UBER EATS

Independent Delivery Driver | Since October 2023

* Order delivery
* Direct customer service
* Route tracking

### GARDEN GREAT BEGINNINGS

Cleaning in kindergartens | From January 2024

* Cleaning of children's spaces
* Kitchens, bathrooms and common areas

### AVATAR BURGER BAR

Administrative Assistant and Kitchen Assistant | May to September 2023

* Opening and closing
* Personnel management
* Cashier, inventory and food handling

### COLSANITAS EPS CLINIC

Laboratory Reporter | August 2022 to April 2023

* Reception of samples
* Appointment scheduling
* Delivery of supplies
* Warehouse management

### NUESTRO BOGOTÁ SHOPPING CENTER

Retail Sales Consultant | March to May 2022

* Awards ceremony
* Inventory control
* Customer Service

### MENZIES AVIATION

Internships - Special Services | September 2019 to March 2020

* Assistance to passengers with special needs
* Check-in
* Luggage tagging
* Boarding gates

 **ACADEMIC TRAINING**

* Onboard and Airport Services Assistant - Indoamerican Educational Corporation (2019)
* General English Course - Scott English College (Australia, 2024)
* Academic Bachelor's Degree with a Business Orientation - Our Lady of Perpetual Help School

 **COMPLEMENTARY TRAINING**

* Food Handling Course - NSW Government (2024)
* First Aid Course - Colombian Red Cross (2019)
* Swimming Course - Colombian Red Cross (2019)

 **LANGUAGES AND TOOLS**

Languages: English (Intermediate), German (Basic)

Tools: Word (Intermediate), Excel (Basic), Internet (Intermediate)

Skills: Customer service, cooking, professional cleaning, VIP attention, logistics, and administrative tasks.