



JOSE HUAMANCHUMO

Work experience

Casino Manager

Apr 2022 – Nov 2023

PlaySeas Cruises Ltd, Greece

- *Developed and implemented policies and procedures for casino operations.
- *Managed daily operations of slot machines, table games, in accordance with established standards.
- *Prepared reports related to gaming activities such as revenue generated from slots or tables games.

Sales Promoter – Customer Support Agent

Oct 2020 – Apr 2022

Konecta, Chiclayo, Peru

- *Provided excellent customer service by answering questions, solving problems, and responding to inquiries.
- *Promoted special deals and encouraged product purchases through effective communication and persuasion skills.

Croupier – Cashier

Jan 2017 – Jan 2019

Silversea Cruise Line

- *Assisted players and guests with requests for information regarding gaming floor, slot machines, facilities and upcoming events.

Croupier

Aug 2016 – Mar 2017

Costa Crociere, Italy

- * Dealt a variety of card games including Blackjack, Poker, Baccarat

Croupier

Jan 2015 – Mar 2016

Casino Dealer Hotel & Casino Winmeier, Peru

- *Provided guests with exceptional customer service and ensured their satisfaction with the gaming experience.
- *Assisted in maintaining the security of chips, cash, and other gaming equipment.

Courses

Personal Trainer

Jan 2020 – Feb 2020

IFBB Academy Argentina

Flight Attendant

Apr 2020 – Sep 2020

Columbia

Personal details

Name

JOSE HUAMANCHUMO

Phone number

+51966667251

Email

josehuamanchumo00@gmail.com

Skills

adaptability



effective communication



leadership



Customer Support



Languages

English



Spanish



Certificates

SCTW

2021

