Jensy López Guzmán

Ced: 6-0444-0991

La Fortuna, Alajuela – 8301 8394

Jensy.567@gmail.com

Education

Justice High School, Lafayette, CO High School Diploma May 2017

Colorado School for Dental Assistants, Broomfield, CO Certified Dental Assistant March 2017

Professional Experience

Freelance Interpreter and tutor

Matapalo, Costa Rica January 2016 – present

- Provide private Spanish Lessons
- Communicate between two people who speak different languages
- Educate students on local culture

Encanta La Vida Lodge

Front Desk Receptionist

- Responsible for check in out guests
- Responsible for communicating with staff regarding guest needs

Everyday Adventure

Assistant Manager

- Responsible for scheduling group tours
- Filled in as helper to the main guide
- Responsible for greeting the clients

Matapalo, Costa Rica August 2013 – October 2016

Matapalo, Costa Rica May 2010- November 2015

Agua Dulce Beach Resort

Playa Platanares, Costa Rica January 2018 – June 2018

Reception Manager

- Responsible for all customer requests are fulfilled as best as possible
- Responsible for Front Desk Staff

ADI Corcovado de Carate

Reservation Department

- Responsible of all reservations at Sirena Station
- Responsible to provide information about Corcovado National park
- Responsible to answering emails about Sirena Station

El Remanso Rainforest Wildlife Lodge

Front Desk Receptionist

- Responsible for check in out guest
- Responsible for scheduling tours for guest
- Responsible for all customers request are fulfilled as best as possible

ADI Corcovado de Carate

Parque Nacional Corcovado, Costa Rica January 2021 – September 2021

Coordinator of Sirena Ranger Station

- Responsible for all Staff in the station
- Responsible for staff schedule
- Responsible for all customer requests are fulfilled as best as possible
- Responsible for Tienda de la Naturaleza (Cashier)
- Responsible to check in all New products for the store

Puerto Jimenez, Costa Rica June 2018 – April 2019

Matapalo, Costa Rica December 2019 – January 2021

Hotel Montaña de Fuego

Front Desk Receptionist

- Responsible for check in out guest
- Responsible for scheduling tours for guest
- Responsible for all customers request are fulfilled as best as possible
- Responsible for communicating with staff regarding guest needs

Assests and Skills

- Fluent in Spanish and English
- Valedictorian of High School class
- National Honor Society graduate
- Certified by INA in Advanced English
- Sistema SIMPLE
- Inngenius
- Monolith
- Experience in Store Cashier

Professional References

Terry Huisman HuismanPruter@gmail.com Everyday Adventure Matapalo, Costa Rica 415.933.7517

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Guillermo Mulder Manager@elremanso.com EL Remanso

Matapalo, Costa Rica 8367 6093

Manfred Carrillo reservaciones@montanadefuego.com Hotel Montaña de Fuego 8567 6520 La Fortuna, Alajuela, Costa Rica