



Silvina Joanna Pilquiman

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Education

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|---|---------------------|
| Fly Attendants
CENEAS, Buenos Aires | Mar 2012 – Dec 2012 |
| Professional Chef
IAG Argentine Institute of Gastronomy, Buenos Aires | Mar 2013 – Dec 2013 |
| Fashion Designer
UADE Argentine University of Business, Buenos Aires | Mar 2014 – Dec 2017 |

Employment

Tailor Apr 2024 – Jan 2025
Celebrity Cruises, Miami

- Repairs of uniforms for all crew onboard and guest (whoever requires it).
- And damage linen for the housekeeping department.
- Help the linenkeeper.
- Keep the workshop clean and tidy.

Waitress Oct 2022 – Jan 2023
Cipriani, Doha

- Prepared room and tables with necessary utensils and settings before service.
- Review the menu of the day.
- Escort guest to his table.
- Take guest order.
- Be attentive to the guest's needs.
- Prepare the food account and make the payment.
- Clean all work area.

Waitress Oct 2019 – Jan 2020
Celebrity Cruises, Miami

- Assist in setting up tables and preparing for service by placing tableware and other dining accessories on tables.
- Welcome and seat guests, ensuring accurate seating arrangements are maintained for efficient serving and support to senior waitstaff.
- Make menu recommendations, answer questions and share additional information with restaurant customers Reading Hospitality.
- Write customer food orders on receipts, memorize orders, and enter orders for transmission to kitchen staff.
- Present wine samples for guests to try, open bottles for them with

Personal details

Nationality
Argentina

Skills

Teamwork
Proactive
Service-focused
Adaptability
Resolver problemas
Communication
Flexibility

Languages

Ingles
Italiano
Spanish

their approval.

- Serve dishes and drinks.
- Provided attentive and personalized service to ensure a superior dining experience for guests.
- Prepare the account and make the payment.
- Maintained a clean and organized dining environment to enhance guest satisfaction and uphold establishment standards.

Assistant Waiter

Sep 2018 – Aug 2019

Celebrity Cruises, Miami

- Prepare tables with clean tablecloths and cutlery.
- Assisted head waiters in serving food and beverages to guests efficiently.
- Communicated with kitchen staff to ensure accurate and timely food orders.
- Ensured drink refills and attended to guests' additional requests promptly.
- Maintained a clean and organized serving station throughout the shift.
- Ensured an organized and clean serving station, complying with hygiene standards throughout shifts.
- Provided excellent guest service with a positive attitude to ensure an enjoyable dining experience.

Waitress

Oct 2017 – Oct 2018

Hotel Faena, Buenos Aires

- Prepare tables with dishes and glassware.
- Greeted guests warmly and ensured their needs were met promptly.
- Write customer food orders on receipts, memorize and enter the orders to transmit them to the kitchen staff.
- Use of Maxirest.
- Take orders at the table and drinks.
- Remove dirty dishes, clean the tables.
- Managed multiple tables efficiently during busy dining hours.
- Cleaning all work areas.
- Handled payment and transactions accurately while providing friendly service.

Waitress

May 2016 – Aug 2017

Il Quotidiano, Buenos Aires

- Prepare room, tables with utensils.
- Assisted with menu recommendations and upselling of dishes.
- Bring the food and drinks down to the table.
- Managed payment transactions and balanced cash drawers.
- Cleaning all work area.

Waitress

Nov 2015 – May 2017

Hotel Sheraton, Buenos Aires

- Managed opening and closing shift activities including table setup and clearance.
- Prepare tableware, jugs, snacks, bread baskets.
- Social events, birthdays, weddings.

- Beverage traying and Canapes, Replacement of buffet meals.
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Courses

Manicure and Pedicure

Apr 2025

Classic manicure, Russian manicure, French manicure, semi-permanent manicure. Kapping. Acrylic nails. Proper cleaning of the tools.