

TATIANA OSTAPENKO



ANALYST

Education

**TECHNICIAN IN
MANAGEMENT OF
TOURIST SERVICES**

**University "SIGLO 21"
2016-2017**

**DEGREE IN BUSINESS
ADMINISTRATION**

**Uba - Economics
2010 - 2015**

Skills

Outlook, Word, Excell,
Power Point,
Access, Photoshop, Verint,
Microstrategy

Hobbies



Travel



Music



Sport



Game

Experience

Entrepreneurship

Centro de Estética Irina

Aesthetic Center, where i manage a small business. Staffing, accounting and receptionist. All for skin, face and body treatments

2020 till now

Work Force Analyst

Directv LATAM

Updating of structures in Planning records, through Microstragy. Managing the schedules of the Call Center consultants and planning offline activities for each campaign.

2011 - 2019

Consultant and Supervisor

Hy Cite Corporation

Supervision of the collections team, training of new advisors, advanced search, refinancing analysis.

2007 - 2011

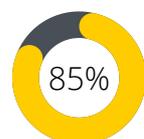
Languages



Ukranian



English



Spanish