



Erika Monserrath

Sacafy Bedon

I consider myself as an enthusiastic and empathic person who has the ability to understand costumer's claims and solve complex problems. I can adapt me to any environment, this skill help me to work in team efficiently

CONTACT

Passport Number: A9482098
Civil Status: Single
Age: 22
Phone: +593 99 561 6696
Email: monsesacafy@gmail.com
Addres: La Florida, Sangolquí.
City: Quito, Valle de los Chillos, Ecuador

SKILLS AND HOBBIES

- Coustumer service
- Positive attitude
- Problem solving
- Team player
- Swimming
- Trekking
- Watch series or film
- Listen to music

LANGUAGES

Spanish - Native
English - A2 Certificated
B2 Coursing

PERSONAL REFERENCES

- Guadalupe Bedon
+593 99 580 6712
- Emily Toledo
+593 99 859 0727

PERSONAL REFERENCES

- Sheyla Camacho
+593 98 768 6880
- Alejandro Ayala
+593 98 191 7322

LABORAL EXPERIENCE

Quipus Crosstraining - 2022 - At the moment

- Customer service
- Receptionist
- Administration area

Punta Hills -2022

- Table service
- Customer service
- Housekeeper
- Cook

Spring Travel - 2021

- Writer

Polylepis Lodge - 2020

- Table service
- Customer service
- Housekeeper

EDUCATION

Universidad de las Fuerzas Armadas Espe

Licenciatura en Turismo

2018 - 2022

Highschool Juan de Salinas

2014 - 2018

Nathan Hale Institute

Course Costumer Service 60 hours of training