

PROFESSIONAL SUMMARY

Well-organized administrative professional adept at smoothly answering patient questions. Seek opportunities to improve customer relations and increase efficiency in fast-paced settings. Work well under pressure, multitasking to handle diverse hospital needs.

SKILLS

- Language proficiency
- Cleaning and sanitizing
- Cross-cultural sensitivity
- Guest Relations

EXPERIENCE

Hospitality Worker

Hospital El Roble | San Nicolas de los Garza, México

- Contributed with medical assistance in urgency room.
- Treatment of the initial diseases, guidance of nutritional benefits, especially, to prevent diseases.
- Manage of certain medicines for patients with acute and chronic diseases.

Hospitality Worker

Hospital Metropolitano | San Nicolas de los Garza, México

- Contributed with medical assistance
- Bring my service to Covid patients, manage of initial treatment of covid.
- Manage of acute and chronic patients, also reference to public hospitals.

Hospitality Worker

Supera | Zuazua, México

- · Contributed with medical assistance to medium-low socioeconomic people. Low standard Insurance promotion
- Only acute diseases. Manage of chronic patients and reference to specialist.

EDUCATION

Physician UANL, San Nicolas De Los Garza, Mexico

LANGUAGE

English Upper Intermediate (B2) Food safety knowledge

June 2024 - Current

November 2019 - March 2020

March 2020 - October 2023

August 2018