

S3183911222

dorothydayan@gmail.com

San Andrés island

SKILLS

- Stress management • Interpersonal skills
- Physical evaluation and diagnosis • Fast learning
- Customer service
- Teamwork
- **OTHER SKILLS**

Software: Excel, Word, PowerPoint, Outlook, Photoshop Spanish_C **English**

PROFESSIONAL PROFILE

I am a graduated physiotherapist, committed to providing honest and quality service. I am characterized by being helpful, punctual and respectful, with a high sense of responsibility. My focus is to maintain an orderly and efficient work environment. My dedication and charisma allow me to build relationships of trust with my patients. As a Christian person, I value ethical and professional principles in every aspect of my work.

EDUCATION

February 2017 – November 2023 Cali, Colombia	Physiotherapist Santiago de Cali University
January 2015 – November 2016	Technician in agricultural and ecological systems– Llano
Villavicencio,	Adventist Agricultural Educational
Colombia	Institution – INSTIVAL

EXPERIENCE

December 2023 – June 2024

ILDA RELAX SPA

At the spa on the island of Providencia, during my time as an employer, I was in charge of welcoming clients, both locals and tourists. My job was to identify the patients' muscular discomfort and proceed to perform massages that relieved the pain or, failing that, offer relaxation massages. In addition, i had the responsibility of performing waxing and was trained in different massage techniques, including therapeutic massage, relaxation massage and sports massage. My approach was always aimed at providing a personalized service that met the specific needs of each client, ensuring their satisfaction and well-being.

August 2023 — November 2023

IMECOL S.A.S Palmira, valle

At IMECOL S.A.S, during my professional practice in physiotherapy, I was in charge of promoting occupational health through the implementation of active breaks for workers, promoting physical well-being and injury prevention. I carried out ergonomic inspections of workplaces to identify and correct risk factors that could affect the health of employees. In addition, I provided rehabilitation to workers with injuries, applying specific treatments for their speedy recovery. I also held educational talks on health and safety issues at work, aimed at preventing injuries and promoting healthy habits.

August 2022 — May 2023

HOSPITAL RAÚL OREJUELA

At the Raúl Orejuela Hospital, during my physiotherapy practice, I was in charge of caring for pediatric patients in internal consultation, providing detailed physiotherapy evaluations and designing individualized treatment plans. My work included the application of therapeutic techniques to improve the mobility, strength and motor development of patients, always adapting treatments to the specific needs of each child. Additionally, I maintained constant communication with the medical team and family members, ensuring a comprehensive approach to the care of the pediatric patient. My main responsibilities included direct and personalized attention to customers, ensuring efficient and friendly service when searching for motorcycle spare parts. In addition, I managed inquiries and requests, both in person and by telephone, providing information and placing orders through calls, and coordinating home deliveries. I was also responsible for cash management, recording daily sales, processing cash payments and issuing invoices.

Additionally, I managed inventory control, guaranteeing the availability of products and the correct supply of the stock.

FAMILY REFERENCES

Jan Webster Technical Old Providence Mc Bean Lagoon National Park Cell: 3178196139

Aleida Sjogreen Nursing assistant Cell: 3118324150

PERSONAL REFERENCES

Emely Julio University student Cell: 3175620854

Shanel Berdugo Paramedic Cell: 3214458759

HILLARY LUNG SJOGREEN

C. C. 1006869814-Providence Island

September 27, 2024

To Whom It May Concern,

It is my pleasure to recommend Hillary Lung Sjogreen, who worked at IIda Relax's Spa on Providence Island. During her time with us, she demonstrated exceptional commitment and admirable dedication to her work.

Hillary Lung Sjogreen displayed outstanding skills in client relations, always providing courteous and professional service. Her personalized approach and attention to each client's needs significantly contributed to our reputation as a top-quality spa.

I am confident that Hillary Lung Sjogreen will be a valuable addition to any team, thanks to her strong work ethic and passion for the well-being of others.

Should you require any additional information, please do not hesitate to contact me.

Sincerely,

Alda 6. Sjogreen V.

Ilda Sjogreen Velasco Owner, Ilda Relax's Spa CC: 23249227 3173671072 Providence.greeneyes@gmail.com









La República de Colombia El Ministerio de Educación Nacional u en su nombre la

Institución Educativa Agropecuaria Adventista del Clano "INSTIVAL"

Puerto Lopéz - Meta

Programa de Educación Formal con Licencia de Funcionamiento de la Secretaria de Educación del Meta seqún Resolución No. 5753 del 23 de Noviembre de 2016

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Confiere a: Hillary Shanell Lung Sjorgreen D.I. 1006869814 de Providencia

El Título de: Bachiller Técnico

en Sistemas Agropecuarios Ecológicos

Por haber cursado y aprobado los estudios correspondientes al Nivel de Educación Media Técnica según los planes y programas vigentes

> LUCIAMPENO CELY QUIROZ LUCIAMPARO CELY QUIROZ Le 46363031 de Segurneo Rectora

BAZA Secretaria

Dado en Puerto Cópex el 24 del mes de Noviembre de 2018

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La República de Colombia

Ministerio de Educación Nacional y en su nombre la



Universidad Santiago de Cali

Con Personería Jurídica 120. 2800 de 1959 del Iministerio de Justicia

Confiere el Título de

Fisioterapeuta

dillary Shanell Lung Sjogreen

CC.No. 1.006.869.814

En testimonio de ello se expide el presente Diploma en Santiago de Cali, Valle del Cauca, el día O6 del mes de Septiembre de 2024

Carlos Andrés Pérez Galindo Rictor de La Universidae

mmm Leydi Johanna Riascos Meil aria Canacol de la Unive

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