

# FERNANDO MICELI CRUZ

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## SUMMARY

I am an experienced massage therapist with a strong background in customer service. My diverse work history has equipped me with a wealth of knowledge and honed my problem-solving skills, allowing me to effectively address client needs and enhance their overall experience. With a passion for promoting wellness and rejuvenation, I excel in delivering high-quality massage therapies tailored to individual preferences. Let me bring my expertise and dedication to your team.

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## WORK EXPERIENCE

### Massage therapist, Personal undertaking

Jan 2023 - Present

- Specializing in customized relaxation techniques for a personalized client experience that enhances overall wellness.
- Providing in-home services focused on comfort and privacy. ensuring a tranquil atmosphere for total client satisfaction.
- Creating a serene and professional environment for unique sessions that prioritize relaxation and well-being.
- Effectively organizing appointments and maintaining hygiene standards for every session.

### Event Planner Assistant, Daniel Bastar Wedding Planner

Oct 2023 - Present

- Designing and executing seamless event operations, ensuring meticulous supervision of set-up and pre-event logistics while consistently meeting host needs throughout
- Optimizing operations from start to finish, driving efficiency and success.

### Support Staff, Lake Greeley Camp

Jun 2023 - Sep 2023

- Provided comprehensive support across all camp areas. Including maintenance, cooking assistance and housekeeping, while collaborating with counselors to enhance and develop engaging activities.
  - Streamlined camp processes, optimizing resource utilization and efficiency.
  - Improve and practice English as my second language.
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## EDUCATION

### Massage therapist

Aug 2022 - Dec 2023

Colegio Mexicano de Terapeutas Profesionales en Masaje y Enfermería Holística, A.C.

- Comprehensive course in relaxation and therapeutic massage techniques, including Swedish, holistic, Ayurveda, sotai, shiatsu, champi, and chiromassage.

### Bachelor of Public Accounting

Jan 2019 - Jun 2022

Escuela Bancaria y Comercial

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## ADDITIONAL INFORMATION

- **Skills:** Team work, customer services, active listening, adaptability, peaceful, methodical
- **Languages:** Spanish (native), English (Intermediate)
- **Certifications:** Swedish massage (in process)