Ellia Rodriguez

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Summary

Certified cosmetologist with 10 years of experience providing exceptional customer service for clients who require hair care, makeup, eyelash extensions and skin care.

Education

Paul Mitchell School | Miami, FL Cosmetology | 08/2015

Skills

Computer Skills, Sanitation, Retail Sales, Organizational Skills, Customer service, Time management, Bilingual, Communication skills

Experience

Gia Beauty Studio | Miami, FL Cosmetologist | 05/2020 - Present

- · Gave facials in a timely manner with a 98% customer satisfaction rating.
- Gave professional make-up and eyelash extensions in a timely manner with a 97% customer satisfaction rating.
- Received a consistent customer satisfaction rating of 90% or higher on all services.
- Maintained a clean work environment.

Live Blow Dry | Miami, FL Cosmetologist | 11/2015 - 02/2020

- Received the highest sales awards for 4 consecutive years.
- Gave a 90% customer satisfaction rating, maintaining an average of 8-10 clients per day.
- Shampoo and condition guest's hair for stylist.
- · Gave hair blow dry in a timely manner with a 100% customer satisfaction rating.
- · Maintain salon appearance and cleanliness.
- · Laundry.
- Promote and sell services and products, including recommending and selling additional services and/or retail products which will enhance and improve the guest's image and/or contribute to the guest's satisfaction with services performed.
- Willing and timely execution of other duties as delegated by leadership.

Languages

Spanish, English