# FLORENCIA MELENDREZ

#### **BUSINESS DEVELOPMENT**

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With a firm determination for success and extensive sales experience, I am a highly motivated and results-oriented professional. I have the proven ability to consistently exceed sales goals while cultivating long-lasting customer relationships. My skill set includes accurately identifying client needs and tailoring customized solutions that drive revenue growth. I excel in conducting exhaustive market research, taking advantage of the knowledge acquired to develop strategic sales plans. Demonstrating exceptional leadership qualities, I foster collaboration among diverse teams, orchestrating joint efforts to achieve shared goals.

# **EDUCATION**

2009 - 2011 Universidad Católica de Cuyo, Arg Real Estate Agent.

2004 - 2007 Escuela de Ed. Media Nº12, Arg.

# WORK EXPERIENCE

Sales Closer, Tripleten. UUSS. Jul. 2024-Sept 2024 Trail class manager, Kodland. UK. Nov. 2023 - Jul. 2024

Conducting a practice class by video call for Latin American families, presentation of a learning opportunity in Kodland and Tripleten, negotiation and closing of sales.

# Accessories and insurance salesperson, Grupo GRP. Arg.

Ag. 2022 - Sept. 2023

Personalization of the customer experience by offering additional products to complement the purchase of their vehicle, providing security and peace of mind to its owners.

**SKILLS** Office, CRM Marketing Idioma Inglés Avanzado Idioma Portugués Básico

## Commercial representative, Würth. Arg.

Oct. 2021 - Ag. 2022

Prospecting and developing clients, establishing business relationships, technical advice, closing sales, order management and post-sales monitoring

### Commercial security advisor, ADT. Arg

May. 2021 - Oct. 2021

Analysis of needs, advice on security systems, negotiation and closing of sales. After-sales monitoring.

### Commercial representative, Plásticos Saavedra. Arg.

Mar. 2020 - Abr. 2021

Attention to more than 400 clients within Argentina, generation of new portfolio, reactivation of prospects. Digital marketing on social networks. Creation of the international sales department. Market research.

### Sales Supervisor, Megatell. Arg.

Nov. 2019 - Mar. 2020

Call center shift manager. Portability to individuals, reports and monitoring of the work of six telemarketers. Monitoring of zonal walkers by telephone. Sales training for salespeople and promoters.

## Account executive, Sicaba. Arg.

Jul. 2018 - May. 2019

Attention to large account clients. Portability of corporate lines, personalized attention, negotiation, sales closing and post-sales monitoring.