Massahoud Tchagouni Born on September 29<sup>th</sup> 1989 Married Phone #: +52 664 337 74 87 Email ID: <u>tchagouni2000@live.fr</u> Address: calle Baja California 28C Camino Verde 22190 Tijuana Baja California Mexico



## STUDIES:

- > 1996 2002: Primary school (Primaire de Nyiveme Togo)
- > 2002 2007: Secondary school (College de Kopdzi Togo)
- > 2007 2011: Senior Secondary school (Lyce de Kopdzi Togo)
- > 2011 2013: High School (Universite de Lome)

## **CERTIFICATES OBTAINED:**

- 2007: College Certificate at Togo
- 2009: bachelor Part 1
- 2010: Microsoft office Training certificate (Outlook, word, excel, power point)
- ✤ 2011: Bachelor degree

## WORK EXPERIENCES

- 4 2017: training in leadership:
- 4 2011: Secretary of APEST Association (Togo)
- 4 2012: French Teacher in Nouakchott (part time)
- 4 2012 2017: Manager of Cyber Café in Mauritania in charge of:
  - Customers needs
  - Printers configurations
  - Computer systems, software and hardware
- 4 2018: French Teacher TOGO (part time)
- Nov 2019 Jul 2022: Tech Support agent of Verizon Fios at Telvista call center in Tijuana – Mexico
- Jun 2020 up today, inside sale Manager at Viamericas Money transfer (Viamericas call Center in Tijuana-Mexico)

## **LANGUAGES**

- ✓ French: can write, read and speak fluent
- ✓ English: can write, read and speak fluent
- ✓ Spanish: can write, read and speak fluent
- ✓ Speak 2 more African dialects (Kotokoli & Ewe)