

# DANIELA RODRÍGUEZ

Massage Therapist

## EXPERIENCE

Jul 2022  
Present

### KEY ACCOUNT MANAGER / SALES EXECUTIVE

**TimeJobs Colombia**  
| Bogotá – Colombia

- Managing and overseeing key accounts.
- Analysing and addressing client needs to develop proposals that promote growth.
- Ensuring timely billing and maintaining a healthy accounts receivable.
- Coordinating with various teams to provide effective and timely responses to client issues.
- Creating monthly reports to provide clients with visibility on service performance indicators.
- Identifying cross-selling opportunities to introduce clients to our full range of services.
- Resolving problems and handling incidents efficiently.

Oct 2021  
Jul 2022

### CUSTOMER SUCCESS ASSOCIATE

**TimeJobs Colombia**  
| Bogotá – Colombia

- Providing high-quality customer service.
- Meeting client requirements and maintaining their satisfaction.
- Handling accounts and billing.
- Advising clients on various matters.

Jan 2022  
May 2022

### PHYSICAL THERAPIST INTERN Clínica Universidad de la Sabana

| Chía – Colombia

- Provide Conducted neurorehabilitation for pediatric and adult patients.
- Implement therapeutic techniques in both aquatic and terrestrial settings.
- Manage and record clinical histories and progress in databases and operating systems.

Aug 2021  
Nov 2021

### PHYSICAL THERAPIST INTERN

**Grupo Familia | Essity**

| Tocancipa – Colombia

- Design, plan, implement, and verify an epidemiological surveillance program.
- Identify the needs of the operators at the Cajicá plant.
- Implement a program of active breaks, health promotion, and self-care activities.
- Review and adjust workstations according to the conditions and needs of each operator.
- Assist physical therapist in conducting therapeutic exercises and modalities.

Feb 2021  
May 2021

### PHYSICAL THERAPIST INTERN Passus IPS

| Bogotá – Colombia

- Implement therapeutic exercises in aquatic environments.
- Plan and design personalized therapeutic sessions for musculoskeletal conditions.



✉ daniela.rodriguez.r299@gmail.com

☎ +57 312 425 2114

🌐 Colombian

## OBJECTIVE

I am a passionate and committed professional with experience in the field of physical therapy and customer service, therapeutic massage and wellness programs.

Throughout my career, I have demonstrated a strong ability to identify and address the individual needs of clients, ensuring their satisfaction and well-being. My experience includes implementing a variety of therapeutic techniques in both aquatic and terrestrial settings, conducting neurorehabilitation for pediatric and adult patients, and designing personalized therapeutic sessions for musculoskeletal conditions.

I am known for my excellent communication skills and my ability to build and maintain strong relationships with clients. My background in customer service has equipped me with the ability to provide a high standard of care and attention to detail, ensuring that each client receives the best possible experience.

I am highly organized and adaptable, able to manage multiple tasks and respond effectively to changing environments. My goal is to contribute to a team that prioritizes the health and wellness of its clients, using my skills to promote relaxation, reduce stress, and improve overall physical health.

With a solid foundation in physical therapy and a strong commitment to providing exceptional care, I am confident in my ability to succeed in a dynamic and fast-paced environment such as a cruise ship. I am eager to bring my expertise and passion for wellness to your team, contributing to a positive and therapeutic experience for all passengers.

Jul 2020  
Nov 2020

### **PHYSICAL THERAPIST INTERN**

#### **RHE Centro de Terapias**

| Bogotá – Colombia

- Conduct neurorehabilitation for pediatric patients.
- Implement therapeutic strategies in terrestrial settings for neuromuscular conditions.

Jun 2020  
Sep 2021

### **SALES ASSOCIATE AND CASHIER**

#### **ME KIDS**

| Bogotá – Colombia

- Provide customer service and advise on available products.
- Informed customers about prices, offers, and discounts.
- Assist with inventory control and product placement in the store.
- Persuade, negotiate, and close sales with customers.
- Select products, prepare packages, and manage home deliveries.

Feb 2020  
May 2020

### **PHYSICAL THERAPIST INTERN**

#### **Universidad de la Sabana**

| Chía – Colombia

- Developed health promotion activities for the educational community.
- Improved communication among students.
- Worked with the University Welfare Department.
- Planned and executed workshops and activities for the university community.

Jun 2017  
Dec 2017

### **ADMINISTRATIVE ASSISTANT**

#### **Arturo Lizarazo y Cia**

| Bogotá – Colombia

- Managed and controlled filing and invoices.
- Handled the switchboard, answering calls from suppliers.
- Managed the database.

## **EDUCATION**

Jul 2017  
Jun 2022

### **PHYSICAL THERAPIST**

#### **Sabana's University**

| Bogotá – Colombia

- Best Entrepreneurship Thesis Project

### **ADVANCE ENGLISH**

#### **New Granada Military University**

| Bogotá – Colombia

- Best Entrepreneurship Thesis Project

## **SKILLS**

- Customer Orientation
- Interprofessional Relationships
- Organizational Skills
- Flexibility and Adaptability
- Effective Communication
- Excel Proficiency
- Quick Learner
- Creativity
- Analytical Skills
- Teamwork

## **LANGUAGES**

- English: Advance
- Spanish: Native