

# Angel Israel Bravo Alvarez

Medical Doctor

 58030, Morelia, Michoacán México

 443 474 7139

 abravo9419@gmail.com

## Skills

Health assessments	
	Excellent
Treatment planning	
	Excellent
Patient education	
	Excellent
[Type] Software Proficiency	
	Very Good
Analytical and Critical Thinking	
	Very Good
Medical terminology	
	Excellent
Call management	
	Very Good

## Work History

2021-08 - 2022-07

### Medical Doctor

*Cs Arantepacua, Arantepacua, Michoacán*

- Implemented therapeutic regimens involving medications and other interventions to mitigate symptoms and prevent reoccurrence.
- Interviewed patients concerning physical complaints, discussed symptoms, asked questions and suggested treatment options.

2020-07 - 2021-06

### Medical Intern

*Clinica Hospital ISSSTE, Uruapan, Michoacan*

- Completed daily rounds to check on patients and identify any reasons for concern.
- Wrote detailed and professional progress notes for each patient, outlining notable events and examinations findings.

- Interviewed patients and added key details to medical histories.
- Learned about conditions and presentations often present in [\[Type\]](#) patients.

2012-12 - 2014-05

## Customer Service Representative Specialist

*Teletech Leon, Leon, Guanajuato*

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Used company troubleshooting resolution tree to evaluate technical problems and find appropriate solutions.
- Responded to customer requests for products, services and company information.
- Recommended products to customers, thoroughly explaining details.
- Updated account information to maintain customer records.
- Answered customer telephone calls promptly to avoid on-hold wait times.



## Education

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2015-08 - 2022-07

### M.D.: Medical Doctor

*Universidad Michoacana De San Nicolas De Hidalgo - Morelia, Michoacan*

2009-08 - 2011-05

### High School Diploma

*Williston High School - Williston, Florida*



## Languages

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Spanish

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Excellent

English

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Excellent