

Customer service proffesional with experience in hospitality, administration and logistic, qualified as a cabin crew member and proficiency of advanced English, highlighted for my hability of work as a team, reservation, management and offer service in multicultural enviroments. I seek to contribute with my knowledge, experience and skills to dynamic teams focused on excellence in quality of service.



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# ALDANA NATALÍ SABORIDO

# TRIPULANTE DE CABINA/ CABIN CREW



# CASHIER, LATTE COFFE & CEREAL BAR

Customer service, Order management

LOGISTIC -BAHÍA EXPLORA SpA, Chile 2022-2023

Logístical support, transportation manegement, guide management, Costumer service, quality management manager

Apart Hotel, ""Yaku Ananay", Chile, may 2023- December 2023

Housekeeping, Administration, Reservation management vía Airbnb, Costumer Reception, and city tour guide of Bahia inglesa, chile

#### La isla sub, PADI Diving Resort,Chile December 2023- October 2024

Administrator, logístics management in diving operations, in charge of reservations, personnel and logístics

# Terra Bahía holding Group Chile, October 2024- November 2024

Maintenance and Cleaning team leader



Cabin crew, Civil Aviation Traning Center- 2021, Argentina

Economics & Management, CENS 454 -2021, Argentina

# CERTIFICATIONS

-Advanced English for crew members. -Emergency first response (primary and secondary + DEA Equipment ) . -Certificate of competence- ANAC-2021, ARG.

# CERTIFICATE OF EXTRA COURSES

Advanced English/ Basic German

use of , VHF/ WORD/ EXCEL/POWER POINT/CANVA/IA PLATFORM/CRM/SAP/OLCP