



# Deimer de la Cruz

## Psychologist/sales expert.

### Employment History

#### Iterum BPO

February 2024 – Current

Customer service and customer satisfaction

Supervisor: Yenifer Caballero

+573203613012

#### IGT Solutions

March 2024 - November 2024

Customer service and customer satisfaction

Supervisor: Alej Oviedo

Contact: +57 314 3440054

#### Starboard

March. 2022 – January. 2024

Sales communication services, customer service and customer satisfaction

Supervisor: Daleia Williams

Contact: 7868457490

### EDUCATION

#### Universidad Nacional Abierta y a Distancia.

##### Psychology

December 2021

#### Francisco Jose de Caldas School

Bachelor on Liberal Arts

December 2010

### About me:

Psychologist and sales expert with 7+ years of experience on the customer care and customer satisfaction industry, as part of my career I have developed communication skills to understand and analyst customer needs in many niches of market.

I want to keep learning and instruct myself to improve my knowledge on the business to keep growing professionally

### CONTACT INFORMATION

Phone: +57 3143897373

Address: Cr. 81A # 13D-10

E-mail: Enrique\_dlacruz@outlook.es

### Languages

English: Fluent

Spanish: Native

### Skills

Customer Service

Sales

Communication skills

Team work