

Contact Information

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Date of birth

24 Jul, 1985

Nationality

Colombiana

Social links, website

https://www.tiktok.com/@lilysteffy17?_t=8rxxxyRIipEd&_r=1

Skills

Customer assistance

Languages

Inglés

Intermediate

Liliana Stefany Estepa Puerto

Occupational and road risk analyst

Highly qualified occupational and road risk analyst with a strong background in data analysis and risk management.

Occupational safety professional with experience in risk assessment and implementation of preventive programs.

Expert in identification and mitigation of occupational and road risks, with advanced analytical skills.

Risk analyst with extensive experience in identification, evaluation and management of occupational and traffic risks.



Experience

Bogotá Colombia
Apr 2022 - Present

Occupational and road risk analyst

- 2 years of experience in occupational risk assessment and accident prevention in the industrial sector and transport.
- Experience in road risk analysis and development of preventive measures in a PRL.
- Execution of occupational health and safety management systems under ISO standards and execution of road safety management systems for accident mitigation under national and international standards in accordance with the Stockholm declaration and more.

Bogotá Colombia
Jan 2019 - Dec 2019

National Transportation Operations Analyst
Big Soluciones Logísticas

Expert in customer service, management and supervision of the entire dispatch and logistics operation, administrative processes and route monitoring in real time.

Bogotá Colombia
Jul 2004 - Dec 2018

Commercial, services, collections and retention advisor
Banking and insurance sector

- Experience in customer service in a commercial environment.
- Knowledge in the area of services and account management.
- Skill in negotiation and client retention.
- Experience in debt collections and management.
- Ability to maintain relationships with clients and build customer loyalty.

Education

Bogotá Colombia
Jan 2000 - Dec 2002

Basic secondary studies
Colegio Psicopedagógico Americano del Sur

Bogotá Colombia
Jan 2022 - Dec 2024

Industrial Engineering
Fundación Universitaria San José

Achievements

Design and implementation of strategic road safety plans, expert trainer and coach in road safety and industrial safety, defensive vehicle management, management of transportation of dangerous goods, project leader and effective risk analysis.

Certificates & Courses

- Course in defensive vehicle driving.
- Occupational health and safety management certification.