

## Personal Information

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Enthusiastic and service-oriented professional with extensive experience in customer service, hospitality, and fitness. Passionate about promoting health and well-being through engaging physical activities and personalized fitness programs. Adept at delivering high-quality guest experiences in multicultural environments, particularly within the tourism and hospitality sectors. Proficient in managing administrative tasks, coordinating events, and ensuring seamless operations in high-paced settings.

### SKILLS

> Multilingual:

Advanced English Basic Portuguese

- > Strong communication and interpersonal skills
- > Proficient in Microsoft Office and booking/reservation

systems: Toteat

Poster

Alegra

Frontdesk Master

TANGO RESTÓ & Gestión

- > Event Coordination: Experienced in planning and overseeing activities, including fitness and recreational programs.
- > Customer service excellence

#### **INTERESTS**

Organizing group fitness classes, such as aerobics.

Promoting wellness and active lifestyles through tailored programs for diverse age groups.

Exploring cultural and recreational activities to enhance guest experiences.

# JUÁREZ CAMILA AILEN

## WORK EXPERIENCE

Maui Hostels – Remote Administrator 2024 - 2025

- Supervised and audited operations across multiple departments, including reception, bar, and restaurant.
- Conducted inventory control, managed purchases, and ensured optimal stock levels.
- Coordinated shift discrepancies and monitored financial transactions, ensuring operational excellence.

Hotel & Casino Maverick – Receptionist

2023 - 2024

- Managed check-ins and check-outs, ensuring smooth guest transitions.
- Provided high-quality customer service by addressing guest inquiries and resolving issues promptly.
- Oversaw reservations and billing processes, maintaining accuracy and efficiency.

MODASHOP – Sales Representative 2020 - 2021

- Promoted products effectively, increasing sales and fostering customer loyalty.
- Prepared sales reports and managed inventory for accurate tracking and forecasting.

Club Deportivo Alianza – Personal Trainer 2019 - 2020

- Led fitness training sessions for a youth group of 10-yearold participants, focusing on improving physical fitness, teamwork, and healthy habits.
- Designed age-appropriate exercise programs and ensured participant safety during activities.
- Fostered a positive and engaging environment to encourage active participation.

## EDUCATION

#### **Chemical Technician**

Escuela Provincial de Enseñanza Técnica N° 1 « Margarita Salina de Paez »

**Tourism - Tour guide** Universidad Nacional del Comahue

Customer Service Quality Campus MINTUR

**PERSONAL TRAINER** Gualda Training Academia

#### RCP - Reanimación Cardiopulmonar

Gualda Training Academia