

# KAYLIE SHARLEY MONTOYA MARTINEZ

(+57) 3116677270  
ID:1006881180

kayliemontoya@icloud.com

San Andres Island, Colombia

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## OBJECTIVE

I wish to apply for a job on a cruise ship, because it gives me the opportunity to travel, meet new people, learn new languages and other cultures, and it allows me to develop professionally and acquire new skills. I feel that it is an exciting and rewarding experience.

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## LANGUAGES

Spanish: fluent (speaking, reading, writing)

English: intermediate (speaking, reading, writing)

Creole: native language

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## PROFESSIONAL EXPERIENCE

**2021 - 2022**

**LASA**

**GROUND ASSISTANT**

DUTIES:

- Aircraft cleaning
- Passenger guide
- Provide parking and/or wingtip signals to incoming aircraft.

**2023-2024**

**Kaunter-Satena**

**customer service assistant**

DUTIES:

- TICKET SALES
- PASSENGER GUIDE
- BOARDING AND UNBOARDING PROCESSES
- PASSENGER CHECK IN

**2024- ACTUALLY**

**ON VACATION**

**RECEPCIONIST**

DUTIES:

- RECEPTION OF GUESTS
  - CHECK IN-OUT
  - PROVIDING INFORMATION
  - RESOLVING QUESTIONS AND CONCERNS
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## COURSES AND CERTIFICATES

**2023** Travel and tourism agent

Eati University

**2023** Air and land line services agent

Eati University

**2019** Basic knowledge of the English language

Infotep

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## REFERENCES

NAME: SHANNY WILLIAMS MYLES  
SOCIAL COMMUNICATOR AND JOURNALIST  
+57 3176828315

NAME: JESSICA REEVES  
PHYSIOTHERAPIST  
+57 3158779504