

Maria Agustina Rivera Lapachet

To

Human Resources Department

I am writing to express my interest in working in your Company. With a strong background in Customer Service, communication, team work and how to manage difficult Situations.

As you can see in the attached CV, I studied English Translation for two years at the Faculty of Humanities and Sciences, thus acquiring a high level of English. In 2016 I graduated as a Passenger Cabin Crew Member at the Professional Training Institute for Air crafts. Throughout these years, I developed my customer service skills for recognized companies such as NIKE Factory Store Argentina as Shop assistant, and 3 years later as an Assistant Manager in MATEU SPORTS S.A. Later, in 2023, when the challenging opportunity to come to Dubai came up. I have worked till February 2025 in the hospitality business for Siro Hotels, as a fitness attendant and receptionist in the Spa and recreation department. Currently residing in Calvenzano, Italy, my time as an au pair has allowed me to immerse myself in a new culture, refine my Italian language skills, and further develop my adaptability and interpersonal communication – qualities I believe are highly transferable to a professional environment

Enclosed is my resume, which provides further details about my professional background. I would appreciate the opportunity to have an interview at your earliest convenience. I am eager to share my knowledge and my desire to be part of your group.

Thank you for considering my application.

Kind Regards,

Maria Agustina Rivera Lapachet

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