

SKILLS

- Active listening
- Teamwork
- Communicative competence
- Proactivity
- Responsibility
- Leadership
- Time management
- Adaptability to remote work

OTHER KNOWLEDGE

- Management of office package (Word, Excel, Power Point).
- Use of tools: Microsoft Teams, Google Meet, Zoom.
- Use of Interbanking platform.
- Coordination of small groups (educational guide at the Buenos Aires botanist Carlos Thays).
- Study and work experience in Ireland. Current IELTS English certificate.

LANGUAGUES

Spanish- native

English- B2

Portuguese- B1

Italian - Currently studying- A1

French - Currently studying- A1

CONTACT

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ALDANA FLORES PÉREZ

🔁 Environmental sciences

Argentina.

ABOUT ME

A PRODUCTIVE YOUNG PROFESSIONAL WITH ACADEMIC TRAINING ORIENTED TO CARING FOR THE ENVIRONMENT, MY WORK CAREER HAS BEEN STRONGLY FOCUSED ON MANAGEMENT, ADMINISTRATION AND CUSTOMER SERVICE. I RECENTLY EXPANDED MY PROFESSIONAL PERSPECTIVE BY WORKING AND STUDYING ABROAD. LOOKING FOR A PROJECT IN WHICH I CAN CONTRIBUTE MY SKILLS. CURRENTLY, WORKING AT RACKET CLUB.

EXPERIENCE

- * BOOKING AGENT GrowPro experience (Remote) (Buenos Aires, Argentina) •Process forms, orders and requests required by clients. • Complete call notes and call reports as necessary and update them in the CRM **BARTENDER- BARISTA- WAITRESS** 2023 **Beresford Hotel-Stephen's Green Club** (Dublin, Ireland) Classic cocktails. Stock control.
 JUNIOR ADMINISTRATIVE - BILINGUAL
 RECEPTIONIST
 Independent Ship Access
 (Buenessia) • Table service, management software management. • Processed cash and card payments using POS terminals. • Payment to suppliers, bank transfers. • Corporate Email management. • Invoice entry of invoices into the company's system. • Coordination of national and international messaging. • Use of Tango management software. • International calls, use of switch. **BARISTA-WAITRESS-SELLER** 2017-2020 Havanna (Buenos Aires, Argentina) • Taking orders through the use of management software. • Salon maintenance, product replacement and sales. • Preparation of orders.
 - New staff training.

EDUCATION

BACHELOR'S DEGREE IN ENVIRONMENTAL SCIENCES

University of Buenos Aires.

Currently writing graduate thesis.